

ACCOUNT AGGREGATION SECURITY: WHAT YOU NEED TO KNOW

INVESTOR360[®] ACCOUNT AGGREGATION FUNCTIONALITY IS POWERED BY YODLEE.

Yodlee employs leading-edge technologies, standards, and business practices to protect your data. It owns multiple patents on various aspects of its technology, including security infrastructure and data acquisition framework. Key components of its security include:

- Data and password encryption
- Network intrusion detection systems
- Physical security measures
- Rigorous audits and inspections

Yodlee uses Thawte certificates and is recognized as a VeriSign Secure Site. Click on the lock icon in your browser's status bar to learn more.

Data and password encryption

Password and account data are stored and transmitted in an encrypted format at all times. All data is securely housed in an Internet server hosting space that provides enhanced physical security, fire protection, and electronic shielding.

Network intrusion detection systems

Network-based IDSs (intrusion detection systems) provide 24/7 network monitoring and alert security personnel to any external attacks on the network.

Physical security measures

Yodlee has retained the most secure environment available at a third-party site. As with the network, security personnel monitor the physical system 24/7. Access to servers requires multiple levels of authentication, including biometrics (hand-print scan) procedures.

Rigorous audits and inspections

The security infrastructure is regularly audited and inspected by industry-leading third-party auditors and security experts.

Frequently Asked Questions

Q: How are my account passwords and user IDs protected?

A: Your personal information is entered through secure socket layer (SSL), which creates an encrypted connection between your browser and Yodlee's servers. This information is encrypted at all times.

Q: How is my account information protected during transmission?

A: Data transmission is protected using industry-recognized encryption standards, such as 128-bit. User passwords are transmitted and stored in encrypted format at all times.

Q: Where is my account information stored?

A: Your information is stored on servers, which are securely housed in an Internet server hosting space that provides enhanced physical security, fire protection, and electronic shielding. Security personnel monitor the system 24/7. Access to servers requires multiple levels of authentication, including biometric (hand-print scan) procedures.

Q: How is my account information protected from hackers or outside intrusion?

A: Network-based IDSs provide 24/7 network monitoring and alert Yodlee to external attempts to access the network. In addition, multiple layers of firewalls guard against unauthorized access to the network.

Q: What happens to my account information if I unsubscribe from the service or just stop using it?

A: Once your request to unsubscribe has been received, your information will be securely and permanently deleted from Yodlee's database.

Q: How frequently does Yodlee evaluate its security systems?

A: The security infrastructure is regularly audited or inspected by firms that specialize in security processes and technologies. This includes the frequent audit of network and security policies and procedures by industry-recognized IT security auditors.

Q: Is my data secure during a service outage or scheduled maintenance?

A: In the unlikely event that the service is temporarily unavailable, your account information remains secure in Yodlee's Internet server hosting space, which is protected by stringent network-based and physical security measures.

Q: Is my personal identity protected?

A: Yodlee will not sell or share your data with anyone unless you request it to do so through the opt-in feature of the service. Yodlee's privacy policy describes, in detail, how it protects your personal privacy and keeps your personal information secure.